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MESSAGE from the Director

Welcome to the first edition of *LMP Express*! Since we have entered into a new phase of the Logistics Modernization Program, we wanted to also launch a new face for our quarterly newsletter (formerly *Director's Digest*).

The concept behind the *LMP Express* - and its logo - is to showcase that LMP is a fast moving, streamlined train, heading toward the future with our customers and partners on board. And while LMP is leading the way, the Manufacturing Execution System (MES) is fast behind us, bringing with it even more value-added service to our customers and Warfighters around the world.

Included in this edition is something I'm excited to share with our entire team - our management's Leadership Philosophy. Each incoming Project Director brings with him or her their thoughts and approach to leadership. For me, though, it's not about MY approach, rather OUR approach to how we will lead our team to success. So the Leadership Philosophy on page 6 represents my entire management team's ideologies. These tenants are what we live by here at LMP and they are more than just words on paper - they are who we are and what we stand for. So I encourage you to keep these handy, look at them frequently, and live by them daily.

On the program front, with Third Deployment (D3) well underway (Go-Live was 21 Oct 10), it's safe to say that the next generation of LMP is here. We currently are working with D3 sites to stabilize the deployment and transition all locations to sustainment, which means we are working hard to resolve issues, get answers, and keep sites functional to support their missions.

We also have a lot of work going on beyond D3, including interfaces with other Army Enterprise Resource Planning (ERP) programs, like the General Fund Enterprise Business System (GFEBS), as well as work on the Automatic Identification Technology (AIT) program, eProcurement, additional site support, and of course, MES. You will hear more about each of these efforts in future editions of *LMP Express*.

In the grand scheme of things, I know two things for sure: 1) Our customers "get it" and 2) Our team provides excellent customer service. I also know that no program of this size is without its obstacles, but I believe how you work through the tough stuff determines who you are as a program - and a team. So, thank you for coming back to work each week to see LMP through our challenges and to work toward our successes. HOOAH!

Respectfully,

Gabe Saliba
Project Director



CSC Notes

It is both an exciting and challenging time for the program as we continue transitioning TACOM, Joint Munitions & Lethality (JM&L), and Army Sustainment Command (ASC) to sustainment. Our focus in the coming weeks will not only be on the transition to sustainment, but also continuing the great support to Communications-Electronics Command (CECOM) and Aviation and Missile Command (AMCOM). We are also channeling efforts toward Office of the Secretary of Defense (OSD) Standard Financial Information Structure (SFIS) compliance. SFIS is the Department of Defense's (DoD) common business language that enables budgeting, performance based management, and the generation of financial statements.

Team CSC's Site Support has been critical in this Post Go-Live period. The team provided over 100 resources to the D3 Commands during the period and some of those resources will continue providing support into the future. The Help Desk continues to process and triage tickets, and our Sustainment and Infrastructure teams have continued to provide the excellent support. Let's all remember our number one mission - we cannot impede the Warfighter.

I'm extremely proud of our team and our accomplishments. I continue to be impressed by the tireless dedication as we work collectively to tackle each programmatic challenge. It's going to be a busy few months, and I look forward to celebrating our next milestone with you.

Scott Herrington
CSC - LMP Program Manager

Happy Monday from the Boss

A few weeks ago, the Project Office (PO) started sending out "quotable quotes" on Mondays from Gabe Saliba, LMP project director. The goal of these inspirational quotes is to motivate us to tackle each new week with enthusiasm and optimism, as well as realism. We hope you read and enjoy the messages, and take just a moment each Monday to "absorb" the theme and think how these quotes can help guide your efforts each week!

Fond Farewells

LMP PO recently bid fond farewells to several of our team members who have impacted and led this program for many years. Ms. Diane O'Connor, project director, Mr. Larry Asch, special assistant, and Ms. Sue Schreitmueller, Technical Management Division chief, contributed countless hours and a level of commitment to LMP that cannot be compared...and that will be dearly missed. LMP also said goodbye to Mr. Lewis, our good friend and mentor at AMC. Congratulations to Diane, Larry, Sue, and Mr. Lewis on your retirements! We wish them only the very best in their next adventures!

New Faces

Greg Shank

Business Management Division *SEC Chambersburg*

Greg recently reported for duty as the chief, Industrial Systems Support Division, SEC Chambersburg, PA. Immediately prior to coming to SEC, Greg worked for the DLA as the director, Finance, DLA Document Services Activity headquartered at the Navy Support Activity, Mechanicsburg, PA. In this capacity for 10 years, Greg was responsible for budgeting and execution analysis of the \$380M DLA Document Services program. Prior to his time at DLA, Greg worked for the Army for 20 years, serving in many capacities in the accounting, budget, and financial systems areas. Greg passed the Uniform Certified Public Accountants exam in May of 1999 and is currently a Certified Defense Financial Manager. Greg and his wife Darla live in Waynesboro, PA and have three daughters and one grandson.

Dan Martinez

Operations Management Division *Fort Belvoir*

Dan joins LMP from the State Department, where we worked on interagency diplomatic missions in the Middle East as a senior advisor with the Provincial Reconstruction Team in Al Anbar, Iraq. His experience also includes over 15 years in the private sector as a regional program manager and consultant in real estate development advisory services. He is a graduate of the Harvard Kennedy School of Government Senior Executive Fellows Program and holds a master's degree in international management from Lynn University. At LMP, Dan will serve as chief of the Operations Management Division.



Voice of the Customer

There is nothing more important to LMP than serving our customers! And there is nothing better than hearing from them that LMP is delivering as planned! It is not only a testament to the solution, but to the team that works together every day to serve Warfighters around the globe. Here are some things we heard this quarter.

From Defense Finance and Accounting Service (DFAS)

LMP saves time doing month-end financial reports. In the past, team members would spend approximately six to eight hours completing SICD (AC63) month-end reports. Now it's done in less than two hours! There also is a cost savings, not just on the time we save each month, but also on the amount of paper we're saving by not having to print all of the OLRV reports needed each month!

- Terri Hilton, Accountant, General Ledger Division

From Aviation and Missile Command (AMCOM)

AMCOM's Material Master Data Branch (MMDB) has established a Data Integrity Plan to ensure Material Master data integrity is achieved and maintained for all AMCOM managed items. Within legacy systems, there were multiple instances of the same material, which resulted in errors, erroneous data, and a myriad of ways to manipulate incorrect data without negative impact. With LMP, there can only be a single instance of a material, which has created accountability for the proper management of data, facilitating many downstream processes such as purchasing, inventory management, and Material Requirements Planning (MRP). AMCOM managed items data migrated from legacy into LMP at a 46% compatibility rate. With the Material Master Data Integrity Plan, data integrity increased from 46% to 77% in seven months for 22,000 AMCOM managed National Stock Numbers (NSNs).

- Ms. Amy Delarosa, Chief, Material Master Data Branch

From TACOM

Since the implementation of LMP, the communication between Defense Logistics Agency (DLA) and Watervliet Arsenal (WVA) on status follow-up requests has improved for items procured via the Military Standards Requisitioning & Issue Procedures (MILSTRIP) process. WVA has better knowledge of when materials will be received because real-time status updates are now available. This ultimately translates into an enhanced ability to accomplish the organization's mission and support the Warfighter!

- Patricia Bernard, PhD, LMP Education & Training Leader

From Army Sustainment Command (ASC)

The retrograde of equipment out of Iraq has improved with the implementation of LMP. Using legacy systems, we had to wait for the batch cycles to run, which caused a minimum of 24 hours delay between visibility in Standard Depot System (SDS) and Commodity Command Standard System (CCSS). LMP gives real-time visibility for both the storage site in Iraq and the Lifecycle Management Command (LCMC) located in the Continental U.S. (CONUS). The site in Iraq receives the equipment from the units and processes a receipt (D6K) into LMP. The LCMC can then process a Stock Transport Order (A5A) to move the asset from Iraq to the CONUS Depot for reset. Upon receipt in the CONUS Depot they will process a receipt in Defense Logistics Agency (DLA) Support Services (DSS), which feeds a receipt (D6K) to close the Purchase Order in LMP. This entire process is visible in LMP from receipt in Iraq to the final receipt at the CONUS Depot.

- Georgia Dugan, ASC, LMP Lead, Chief, Enterprise Logistics Systems Management Division

From Tobyhanna Army Depot (TYAD)

Information accuracy is key to LMP's success and TYAD is achieving better accuracy through many projects and efforts. Starting at the beginning of the Supply Chain, the Demand Management Task Force (DMTF) is working to ensure the demand is true and real. Through the Supply Chain, the Remanufactured-Bill of Material (BOM) and Route team is working on the Multi-Level BOM project, reviewing and taking us into the next level of using the LMP. Kardex/Vidmar storage locations, National Item Identification Number Consolidation, and Industrial Product-Support Vendor are other projects striving to bring better inventory records to our Supply Chain. At the end of the Supply Chain, the Closeout Process is utilized to review consumption and improve BOM accuracy. Every individual can contribute to the accuracy of the LMP by taking care when performing their jobs and attempting to help fix bad or inaccurate data. Information accuracy is vital to our future and success. Every improvement implemented and sustained ensures a quality product to the Warfighter!

- Ted Bienkowski - as adapted from "The Pulse of LPM" Vol. 3, Issue 1, a publication of the Directorate of Production Management, TYAD

From Joint Munitions & Lethality (JM&L)

At McAlester Army Ammunition Plant (MCAAP), we are able to see revenue daily. This is a huge benefit compared to legacy, where we only saw revenue change every two weeks. We are able to better plan and execute our programs knowing where we stand. This has also helped with projections for budgeting purposes.

- Jennifer Harden, Ammunition Operations, MCAAP



What do Cooking and LMP Manufacturing Resource Planning (MRP) Have in Common? You'd be Surprised!

Whether you realize it or not, everyone who cooks also engages in Manufacturing Resource Planning (MRP) (not to be confused with Material Requirements Planning) - or at least you execute on the theory behind this standard functionality within LMP.

Think about this: You have a recipe for a meal you'd like to make for dinner on Wednesday night. On Sunday, you look at your calendar to determine if Wednesday is a good night to make this meal, planning around meetings, soccer practice, or other events that may impact your capacity to cook on that night. Then you look in your refrigerator to see if you 1) HAVE the ingredients you need and/or 2) have ENOUGH of the ingredients you need. You make a list and plan a trip to the grocery store. Once you have everything you need, and you know the best day to make your meal, you are set to move your plan forward to cook a nice dinner on Wednesday.

Well, MRP uses the same principles!

When an arsenal and depot receives authorization for work from a command, it's in the form of a "project." The project authorizes funding, describes the requirements (i.e. the recipe), and provides the End Item Delivery (EID) date to the depot / arsenal team (i.e. when the project should be completed by). MRP is the functionality within LMP that uses all of the master and transactional data together to take a project to completion. It looks at, for example, what materiel is on hand (what's in your refrigerator), what is due in (Purchase Orders/Production Orders), how much time there is for the project from start to finish, using routings and Material Master (looking at your calendar), and how much capacity using work centers a depot/arsenal has to work on each project (do you have soccer practice that week?).

The most important aspect of MRP is information accuracy. And as you'll remember, Team LMP and the commands have completed a tremendous amount of work before,

during, and after Go-Live to strengthen the accuracy of information in the system. But because LMP requires more discipline in entering and managing data than the legacy systems did, and because of the sheer volume of data already loaded into the system, being able to fully embrace MRP has been challenging.

Rock Island Arsenal (RIA), though, has been using a legacy MRP system for more than 25 years, so transitioning to LMP MRP has been easier. With that experience in tow, RIA is the first D3 site to utilize plant-wide MRP functionality, which is a huge leap forward in maximizing what LMP can do for AMC. While it isn't without its issues, RIA, which began plant-wide MRP in February of this year, is already seeing the benefits of this global project view and how it positively impacts delivery of materiel to Warfighters around the globe. And RIA is not alone. Several D3 sites are exercising "one off" item MRPs, so they can continue to learn the strength of the functionality and identify areas where they can continue to work on accuracy of their data.

So the next time you cut out a recipe or make a food shopping list, remember that LMP MRP applies the same principles. And just like having your list with you helps make shopping easier, using MRP in LMP enables arsenal and depot team members' to get materiel to Warfighters faster.

What's Next at LMP

13 April: State of the Program

20 April: Program Management Review*

June TBD:

- Executive Steering Committee*
- Program Management Review*

**Indicates SES-level meeting*



LMP Change of Charter



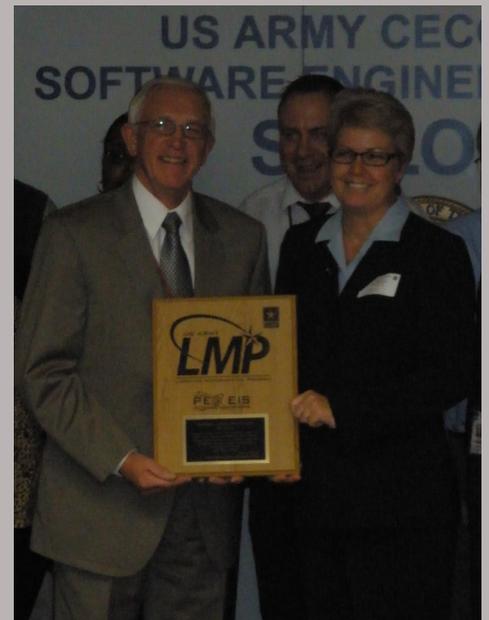
On 14 Dec 11, Ms Diane O'Connor (far left) happily passes the LMP Charter to Mr. Gabe Saliba (far right). Ceremoniously hosting the charter ceremony are Mr. Gary Winkler (middle left), PEO EIS, and COL Pat Flanders (middle right), project manager, AESIP.

Job Well Done

In Dec 10, then LMP Project Director Diane O'Connor and Deputy Project Director Gabe Saliba visited both SEC St. Louis and Chambersburg to say "thank you" to those site teams for their hard work and commitment to sustaining - and retiring - two of LMP's predecessor systems.



The above photo was taken at SEC Chambersburg. Accepting their award from Diane O'Connor (second from right) is Diane Boyd (fourth from left), logistics management specialist. Also pictured from left to right are Scott Herrington, CSC LMP program manager, Brad Thompson, CSC LMP director, Sustainment Services, Don Stonecipher, CSC Chambersburg site manager, and Gabe Saliba.



The above photo was taken at SEC St. Louis with Dave Swanson (l), director (retired), accepting a site award from Diane O'Connor (r), with members of the SEC St. Louis team in attendance.



LMP MANAGEMENT TEAM

Gabe Saliba
Project Director

Lee Weaver
*Deputy Project
Director*

Paula Nilsson
*Assistant Project
Director*

Don Weston
*Division Chief -
Business Management*

Mike Guerrieri
*Division Chief -
Technical*

Marty Trackman
*Division Chief -
Logistics*

Dan Martinez
*Division Chief -
Operations*

LTC Mollie Pearson
MES Product Director



MANAGEMENT'S LEADERSHIP PHILOSOPHY

- **PEOPLE FIRST**
"Family is paramount"
- **POWER OF UNITY**
"We...NOT They"
- **KEEP PEOPLE INFORMED**
"Send the right message to the right people
at the right time"
- **ANTICIPATE AND COORDINATE**
"Verify, Verify, Verify"
- **CONSTRUCTIVE CONFLICT**
"Treat others as you would like to be treated"
- **TAKE OWNERSHIP**
"WE own LMP"
- **LEAD BY EXAMPLE**
"Actions speak louder than words"
- **USE THE RIGHT TOOL & MANNER**
"It's not what you say, but how you say it"
- **KEEP IT BUSINESS...NOT PERSONAL**
"Keep your sense of humor"
- **BE THE TEACHER... AND THE STUDENT**
"Mentor and be mentored"